APPRECIATIONS AND AWARDS

Telkom has achieved several recognitions and achievements that demonstrate its position as a pioneer in the telecommunications industry. This is not only concrete proof of our dedication to providing the best service for customers but also of our commitment to maintaining technological excellence and positively impacting society and the environment.

Environment

1. **Penghargaan Transparansi dan Penurunan Emisi Korporasi 2023 Green** and **Gold** categories of the B-Universe event

2. **Asia-Pacific Climate Leaders Award 2023** from The Financial Times and Statista

3. **Katadata Green Initiative Awards 2023** sector Transportation/Technology from Katadata

4. **Anugerah CSR Republika 2023** in the field of Decarbonization from Republika

Social

1. **BCOMMS 2023 from Ministry of SOEs**
   - **1st place** in the Education CID category
   - **3rd place** in the Internal Communications Implementation category
   - **3rd place** in Media Relations Management category
   - **1st place** in the Best Content Creator category
   - **2nd place** in the Best Exposure of the Year (Agenda Setting) category

2. **The Great Indonesian CEO for Listed State-Owned Enterprises Company 2023** category: Total Commitment for Developing MSMEs thru PaDi UMKM Digital Platform

3. **CSR Digitalization Program as a Solution to Accelerate Education Quality Improvement in the 3T Region** received an award in the Economic CSR Initiative category at the B-Universe CSR Award 2023

4. **Best Workplaces for Women 2023 in Providing Women Employee Welfare** in Telecommunications and Internet Provider category

5. **Top CSR of the Year 2023** from Infobrand

6. **CSR Strategy Award** by HR Excellence Awards 2023 Singapore

7. **"Gold Winner" BUMN Communication and Sustainability Award 2023** by the Ministry of SOEs in the Education CID category

8. **"Gold Winner" Padmamitra Award 2023** by CSR Forum Indonesia in Education Empowerment category

9. **CSR Outlook Awards 2023** by Olahkarsa and IBCSD in Education, CSV, and Economic Empowerment category

10. **"Gold Winner"** Bisnis Indonesia Corporate Social Responsibilty Award (BISRA) 2023 in the Pillars of the Economy category

11. Marketeers Editor's Choice Award 2023, **PaDi UMKM, SME Enabler Through Digital of the Year**

12. Indonesia Digital Innovation & Achievement Awards 2023 (IDIA)
    - **Best Digital Innovation and IOT Implementation 2023 in Telecommunication Industry**
    - **Best Senior Executive Indonesia Digital Innovation and Achievement of The Year 2023 (Rosmida)**

13. Anugerah CSR IDX Channel 2023 by IDX Channel, **Social Development Initiatives category for Innovillage Program (Sociodigipreneurship Incubation)**
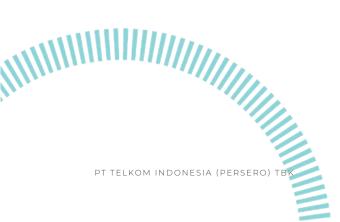
Governance

1. **Indonesia Most Reputable Companies 2023** with **Excellent predicate Rank I (Champion)** in Telecommunication category

2. **Indonesia GCG Award-VII-2023 Economic Review 1st. The Best Indonesia GCG for Public Company 2023**, Sector: Infrastructure, Utilities & Transport - Industry: Telecommunications

3. **The 14th IICD Corporate Governance Award Indonesian Institute for Corporate Directorship (IICD) Top 50 Emiten** with the Largest Market Capitalization (Best Non Financial Sector category)

4. **CNBC Indonesia Awards 2023 CNBC Indonesia Most Excellence Good Corporate Governance Implementation**

5. **Indonesia Enterprise Risk Management Award-V-2023 (IERMA-V-2023) Economic Review 1st. The Best Indonesia Risk Management for Public Company 2023**, Sector: Infrastructure, Utilities & Transport - Industry: Telecommunications

CERTIFICATIONS

TelkomGroup has certification that confirms its commitment to security, reliability and business sustainability. This reflects the high quality and security standards held by companies in the telecommunications industry.

No.	Recipient	Certification	Institution Provider	Validity Period
1.	Telkom	ISO 37001:2016 Sistem Manajemen Anti Penyuapan	Sucofindo	2026
		ISO 9001:2015 QMS	TUV Rheinland	2025
		ISO 27001:2013 ISMS	TUV Rheinland	2025
		ISO 22301:2019 BCMS	TUV Rheinland	2025
		ISO 20000-1:2018 ITSMS	TUV Rheinland	2025
2.	Telkomsel	ISO/IEC 27001:2013	British Standards Institution (BSI)	2025
3.	AdMedika	ISO/IEC 27001:2013	British Standards Institution (BSI)	2025
		ISO 45001:2008 Standard	MSC Global	2025
		ISO 9001:2015 Standard	MSC Global	2026
		ISO 37001:2016	TUV Nord	2026
4.	MD Media	IT IL Foundation Certificate in IT Service Management	IT IL Foundation	Applied onwards
5.	Infomedia	ISO 27001:2013	TUV NORD Indonesia	2025
		ISO 37001:2016	TUV NORD Indonesia	2025
6.	Telkomsigma	ISO 20000-1:2018	British Standards Institution (BSI)	2023
		ISO 27001:2013	British Standards Institution (BSI)	2025
		ISO 9001:2015	British Standards Institution (BSI)	2025
		PAS 99:2012	British Standards Institution (BSI)	2025
		ISO 37001:2016	PT. Mutuagung Lestari (MUTU International)	2024
7.	Telkom Data Ekosistem (TDE)	ISO 9001:2015	British Standards Institution (BSI)	2025
		ISO 14001:2015	British Standards Institution (BSI)	2025
		ISO/IEC 27001	British Standards Institution (BSI)	2025
		ISO 45001:2018	British Standards Institution (BSI)	2025
8.	Telin	ISO 27000-1:2013	Intertek	2023
9.	Telin Singapore	SS 564 for Telin-3 Data Centre	TUV SUD	2026
		ISO 50001 Energy Management System for Telin-3 Data Centre	TUV SUD	2026

No.	Recipient	Certification	Institution Provider	Validity Period
10.	Telkom Property	ISO 9001:2015	LLOYD Register	2025
		SNI ISO 45001:2018	Sucofindo	2024
		SMK3	Sucofindo	2026
11.	Telkomsat	ISO 9001:2015	TUV Rheinland	2024
		ISO 45001	Intertek	2024
		ISO 27001	Intertek	2024
		ISO 20000-1	Intertek	2026
12.	Telkom Akses	Kontraktor Jaringan Telekomunikasi CIQS 2000:2018	Telkom Professional Certification Center (TPCC)	2025
		ISO 9001:2015	British Standards Institution (BSI)	2025
		ISO 45001:2018	British Standards Institution (BSI)	2023
		ISO 27001:2013	British Standards Institution (BSI)	2024
		ISO 37001:2016	British Standards Institution (BSI)	2025
13.	PINS	ISO 14001:2015	Quality Certification Services	2023
		OHSAS 18001:2007	Quality Certification Services	2023
14.	Dayamitra Telekomunikasi	ISO 45001:2018	TQCSI	2026
		ISO 31000:2018	TQCSI	2026
		ISO/IEC 27001:2013	SGS	2025
		ISO 9001:2015	SGS	2025
15.	Digiserve	ISO/IEC 20000 IT Service Management System	British Standards Institution (BSI)	2025
		ISO/IEC 27001:2023 Information Security Management System	British Standards Institution (BSI)	2024
16.	TelkoMedika	SNI ISO 9001:2015	International Certification Services Management	2024
		SNI ISO 14001:2015	International Certification Services Management	2024
		SNI ISO 45001:2015	International Certification Services Management	2024

MEMBERSHIP IN ASSOCIATION [2-28]

Telkom keeps abreast of the latest technology and trends in the telecommunications sector through active involvement in various associations, especially those that support sustainability. Thus, the company can remain at the forefront of providing customers with the latest and best telecommunications services and conduct its operations based on relevant best practices in the telecommunications industry. The list of members in associations is in Appendix 1.